

NORTH-EAST DISTRICT LEGAL SERVICES AUTHORITY**Karkardooma Court, Delhi.****State Plan of Action for the month of MARCH 2020**

S. No.	Legal Aid Wing	
1.	Weekly Visits by Secretaries/Panel Lawyers to jails to ascertain Legal aid needs of jail inmates and identification of probable Juveniles besides monitoring of the work of the Jail Visiting Advocates. On visit to Jail ensure functioning of e-kiosk. Meeting with Jail Superintendents and other officials to improve legal aid services in jails.	This Authority is co-ordinating with Superintendents Central Jail No. 11 and 12, Mandoli, on regular basis.
2.	Coordinate with Jail Superintendents for receipt of prescribed lists of jail inmates and thereafter, update the details of Legal Aid Counsels assigned to the inmates or assign Legal Aid Counsels, if not earlier provided.	This Authority is co-ordinating with Superintendents Central Jail No. 11 and 12, Mandoli. They have been asked to prepare and send a list of identified inmates to this Authority quarterly.
3.	It should be ensured that the data of UTRCs is regularly received from the jails and the meetings of the UTRCs are conducted as per the directions given by Hon'ble Supreme Court of India.	This Authority is co-ordinating with Superintendents Central Jail No. 11 and 12, Mandoli. They have been asked to prepare and send a list of identified inmates to this Authority quarterly.
4.	In all District Court Complexes Legal Service Clinic is working. In order to make it effective regular visits be made to the Legal Services Clinics to ensure that the facilities are being utilized. Co-ordinate with In-charge of lock-ups to ensure smooth functioning of the said clinics, make it mandatory for the Legal services Lawyers to use these Legal Services Clinics to interact with clients who are in custody.	<p>The Legal Services Clinic in Lock-up is being regularly monitored. The advocates have also been asked to make regular interactions with the UTPs in the said clinic. Due to continuous efforts of this Authority, the number of inmates visiting the said clinic has increased substantially.</p> <p>On direction of this Authority, two separate registers (one for visiting inmates and another for counsels visiting for interaction) are being maintained. This effort has increased the number of inmates and counsels visiting the clinic.</p> <p>Ld. Secretary visited the Lock UP Help Desk and interacted with the LAC on duty.</p>
5.	Make efforts for optimum use of video - conferencing facility, particularly for an interaction between jail inmate and Legal Aid Counsel assigned to him.	It is clarified that all the panel advocates particularly on the criminal panel have been repeatedly informed about the facility of video conferencing at the office of DLSA. However, no request was received this Month.
6.	Legal Services Clinics have been set up in Maintenance Tribunals/Appellate Tribunals constituted under Maintenance and Welfare of Parents	Clinic already set up in October, 2017 and working satisfactorily. It is clarified that the said clinic is catering to the needs of litigants visiting the Senior Citizens Tribunal as well as District

	and Senior Citizens Act, 2007 in most of the Districts, however, where they have not been set up, the same will be set up by the end of October, 2019. Legal Services Clinics wherever not set up be set up in the Consumer Forum as well as in the District Labour Offices.	Consumer Forum, which are situated within the same premises. <ul style="list-style-type: none"> • Legal services clinic has also been set up in District Labour Office. • Similarly, legal aid clinic is also working at Sakhi Centre, Jag Parvesh Chandra Hospital.
7.	Regular Meeting with Jail Visiting Advocates, Civil Side Advocates, Criminal Side Advocates, Sessions Advocates, Remand Advocates to take their feedback, proper monitoring of work being done, orientation, motivation and sensitization.	Meetings are regularly held with the various Panel Advocates in small groups or even individually to take their feedback and monitor the work being done by them. They are kept informed about various directions / instructions of this Authority through regular e-mails, SMS etc.
8.	Visits by Secretaries/ Panel Lawyers to Aganwadi to ascertain Legal aid needs of women regular visits shall be made to Aganwadi.	NIL
9.	Visits by Secretaries/ Panel Lawyers to Children and Observation Homes to ascertain Legal aid needs CCL (Children in conflict with Law) and identification of their problems besides monitoring of the work of the visiting Advocates regular visits shall be made to Children and Observation Homes.	No Observation Home has been assigned to this District.
10.	Monthly Orientation and Training programe for empaneled advocates of various panels shall be undertaken. Ld. Secretary shall identify topics on which specialized training for lawyers may be conducted.	NIL
11.	Implement various judicial directions of the Hon'ble Higher Courts relating missing children, victim compensation, victims of sexual offences etc. Monitor working of PLVs to be appointed at Police Stations.	All the judicial directions related to missing children, victim compensation, victims of sexual offences etc., are being followed meticulously.
12.	Regular Meetings of Monitoring Committee as per SOP and submission of report to their Chairman.	NIL
13.	Regular Meetings of Ombudsman with the Legal Services Advocates and litigants wherever necessary.	Not Applicable (No Ombudsman)

14.	Legal Services Clinics be setup at major Railway Stations and Bus Terminals	There is no major Railway Station or Bus Terminal within the jurisdiction of this Authority.
15.	Monitor the use of NALSA portal and public grievances should be addressed at the earliest. Monitoring the number of Legal Services cases received every month and to identify bottlenecks in effective legal services to the litigants or identify obstacles in people approaching DLSAs for legal services. Impact assessment of the work of legal services lawyers be got done.	NALSA Portal is being used effectively. No public grievance in respect of this Authority is pending on the portal. Such grievances are addressed immediately by issuing notices and hearing the applicants personally.
16.	Identify areas in Communities areas would be indentified where there is need for establishment of Legal Services Clinics or sending lawyers once a week or twice a week and doing the needful. Monitor the working of existing legal services clinics and conduct programs to increase the reach of the clinics.	With the help of an NGO working in North East district, two places have been identified to set up Legal Services Clinic. Information in this regard was also sent to Central Office, Delhi State Legal Services Authority, however, direction has been received from Central Office not to go ahead with establishing such clinics at present. Accordingly, the process has been put on hold.
17.	Regular meetings with PLVs appointed in Jails and take up regular count of new inmates on monthly basis. Assess the requirement of PLVs in the Jails and inform Central Office.	No PLVs are deputed in Jails for legal aid work. However, custody-PLVs (inmates), if any, working in Jail shall be contacted and requirements, if any, shall be informed.
18.	Meeting of LSAs appointed in Tribunals on quarterly basis with Special Secretary to improve the quality of Legal Services.	Not Applicable
19.	Assessing the work of different help desks setup in court complexes and ensuring wide publicity for them especially ensuring maximum utilization of help desks setup in judicial Lock-ups. Make regular visits to courts of SEM to monitor and assess the work of remand advocates appointed there. Ensuring that the cases of Victim Compensation are not unnecessarily delayed.	<ol style="list-style-type: none"> 1. Help Desks are being regularly monitored for optimum utilization. 2. ACP/SEM is regularly contacted for assessing the work of Legal Services Advocates in said court. 3. All compensation cases are taken up on priority basis.
Legal Literacy Wing		

20.	Effectively utilize interns in the activities of the DSLSA and ensure that they get an orientation on the work of Legal Services Authorities.	All the interns who are deputed with DLSA North-East are involved in the work of legal aid and awareness so as to make them understand the nature of work of the Authority. However, no intern visited this Authority in the month of January.
Awareness Programmes in Communities on the topics:-		
21.	Awareness Camps on Protection of Women from Domestic Violence Act, 2005 .	NIL
22.	Awareness Programmes on Benefits to Senior Citizens regarding various schemes for example Pension Scheme and under Senior Citizen Act, 2007 .	NIL
Other Awareness Programmes on the topics:-		
23.	Legal Literacy Classes for various stakeholders such as Police Officers, Teachers, Students, supporting staffs and even cab operating companies etc., on POCSO Act etc.	NIL
24.	Plantation programmes as a part of the campaign "Clean Earth- Green Earth" initiated by Central Office DSLSA.	NIL
Observance of Important Days		
25.	Observance of Women Legal Literacy Day on 08 th March, 2020.	No programmes could be scheduled in the community areas due to COVID-19.
26.	Observance of World Consumer Rights Day on 15 th March, 2020.	No programmes could be scheduled in the community areas due to COVID-19.
27.	Observance of World Water Day on 22 nd March, 2020.	No programmes could be scheduled in the community areas due to COVID-19.
ADR Wing		
28.	National Lok Adalat is likely to be held in the month of March for all Matters.	District Legal Services Authority North-East jointly with DLSA Shahdara and East convened a Meeting of all the Ld. Judicial Officers of East, Shahdara and North East districts at Karkardooma Courts, Delhi regarding " <u>National Lok Adalat dated 11.04.2020</u> " on 07.03.2020 at Conferene Hall, 3 rd floor, Karkardooma Courts, Delhi
Establishment Wing		
29.	Convene meeting of District Committee with all the Judges of concerned District inviting suggestion and overall working of the legal	In the meeting with Ld. CMM, ACMM and all MMs suggestions were invited for over all working of Legal Services.

	services being rendered.	
30.	Uploading of data in the website.	Updated till date.
31.	Prompt clearance of the bills of the Legal Service Advocates.	All the bills of panel advocates received till 29 th February, 2020 have been cleared. Work on bills received in March, 2020 is in progress.
32.	Completion of digitization and bookmarking of records and scanning of files with new anti-virus supplied.	Work in progress.
33.	Uploading of Files on D-Space Server upon establishment of leased line connection.	The work of uploading of files on D-Space Server is complete.
34.	Secretaries shall also take measures to streamline the administration in their office on discipline, attendance by staff, uploading of data, and sensitize their staff in their interaction with the litigants.	Staff is regularly sensitized and various measures have been taken to streamline the administration in the office regarding discipline, attendance and uploading of data.
35.	Meeting of Secretaries DLSAs with the concerned CMM, ACMM and MMs of the entire District for any trouble shooting/queries regarding legal services being rendered.	In the meeting with Ld. CMM, ACMM and all MMs suggestion were invited for over all working of Legal Services. Additionally, the Secretary District Legal Services Authority North East has personally met Judicial Officers on various occasions for trouble shooting etc.
Others		
36.	Any other Programme that Secretary desires to hold and/or held keeping in view the specific needs of that District with prior information to the Central Office.	<ol style="list-style-type: none"> 1. In compliance of the directions received from Delhi State Legal Services Authority, this authority was set up a Help Desk for the victims of Mob/Ethnic Violence (North-East District) at Jag Pravesh Chandra Hospital, Shastri Park, Delhi from 28.02.2020 to 12.03.2020 from 10:00 AM to 07:00 PM 2. In compliance of the directions of the Hon'ble High Court of Delhi and Delhi State Legal Services Authority, this authority has set up Help Desks for the victims of Mob Violence (North-East District) at all Police Stations of North-East District Delhi from 28.02.2020 and 12.03.2020 and also set up Relief Camps within the jurisdiction of Shastri Park Police Station and Mustafabad, Delhi from 04.03.2020 to 12.03.2020. 3. Ld. Secretary DLSA conveyed a Meeting to discuss issues related to mob violence victims at DLSA Conference Hall, Ground Floor, Karkardooma Courts, Delhi at 03.03.2020. The meeting was attend by Ld.

		<p>Secretary DLSA Shahdara and East and Worthy DCP, North East District, Delhi.</p> <ol style="list-style-type: none"> 4. In order to ensure smooth working of help desks and to encourage the LACs and PLVs present therein, the Ld. Secretary, DLSA North East Visited the Legal Aid Help Desks on 04.03.2020 for riot victims at Ghonda Chowk and Bhajanpura and interacted with the riot victims present there and encourage the LACs and PLVs present therein. 5. In order to ensure smooth working of help desks and to encourage the LACs and PLVs present therein, the Ld. Secretary, DLSA North East Visited the Legal Aid Help Desks on 05.03.2020 for riot victims at PS New Usmanpur, Jag Pravesh Chandra Hospital and Relief Camp and interacted with the riot victims present there and encourage the LACs and PLVs present therein. 6. District Legal Services Authority North-East jointly with DLSA East and in association with the concerned Police Authorities organized a “Special Help Desk-cum-Information Centre” at Mustfabad Refugee Centre falling within the jurisdiction of PS Dayalpur from 05.03.2020 to 12.03.2020. 7. The Ld. Secretary DLSA North East alongwith the Ld. Member Secretary and Ld. Additional Secretary of DSLSA <u>inspected the help desks at Mustafabad Relief Camp and Khajuri Khas Relief Camp</u>. The Ld. Secretary, Ld. Additional Secretary and Ld. Member Secretary interacted with the victims of mob violence and counseled them. The victims were apprised of their right of legal aid and compensation. 8. In pursuant to letter received from DSLSA, District Legal Services Authority North East deputed some (07) PLVs at various help desks (i.e. Ghonda Chowk-New Usmanpur, Shiv Vihar Tiraha- PS Karawal Nagar, Jag Pravesh Chandra Hospital, Bhajanpura B/C Block, GTB Hospital, SDM Office-Shahdara) from 13.03.2020 to 20.03.2020 from 10:00 AM to 06:00 PM for providing necessary assistance & aid to the victims of ethnic violence in addition to the LSAs already assigned by DSLSA. 9. District Legal Services Authority North-East with the concerned Police Authorities organized a “Special Help Desk-cum-Information Centre” at Mustfabad Refugee Centre falling within the jurisdiction of PS Dayalpur from 13.03.2020 to 18.03.2020 from
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(Harjeet Singh Jaspal)
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